



# Arrow Gutter Guard Lifetime Limited Warranty



Artesian Home Products manufactures Arrow Gutter Guards and warrants the product and the material from defects and will not split/crack due to winter cold or will not burn or support combustion due to summer heat as it is fabricated from galvanized steel or aluminum with a stainless steel screen. The Arrow Gutter Guard Lifetime Warranty applies only when the Authorized Installer performs the Arrow installation; otherwise, a standard 25-year warranty will apply. Artesian Home Products reserves the right to change this warranty at any time, but all warranties in effect at the time of installation will not be affected by any changes and will remain in effect until their expiration.

## Arrow's Product Warranty

Artesian Home Products warrants to you a Lifetime warranty from the original date of purchase when installed in accordance with our specifications, and that Arrow gutter guards are free from defects in material and workmanship in the course of manufacture and that the finish on the Product will not chip or blister under conditions of ordinary wear. This warranty is limited to the terms and conditions, exclusions and limitations, requirements, and legal rights stated in this warranty. This warranty covers only genuine Arrow products from Artesian Home Products.

## Arrow's Performance Warranty

Artesian Home Products warrants that Arrow gutter guards will never allow your gutters to clog or overflow due to debris accumulation in the interior of your gutters when correctly fitted and installed. This warranty is limited to the terms and conditions, exclusions and limitations, requirements, and legal rights stated in this warranty and when installed in accordance with the Valor product specifications.

## Conditions

We reserve the right to discontinue or change any design or color of any of our Products at any time without notice or liability. If, for any reason, the Arrow type originally installed is no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price. The lifetime design of Arrow Gutter Guards is 50 years and is represented as such. Should the installed Arrow GG Product need to be removed and reinstalled, the Lifetime Warranty will still apply when performed by an authorized Arrow Dealer. If the installed Arrow GG Product is removed and reinstalled by an uncertified installer, the Performance warranty will no longer apply, but the Product warranty will still apply.

There are no warranties on Arrow products other than as set forth in this warranty. We are not liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by installers, dealers, contractors, applicators, or distributors of Valor products.

Due to normal weathering, replacement Product may differ in gloss or color from the Product originally installed. We exclude and are not responsible for any consequential or incidental damages arising out of any breach of this expressed warranty or any other oral, written, or implied warranty that may apply to your purchase as it relates to our gutter guard. This is your exclusive warranty and is in lieu of all other warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, and some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. The obligation under this warranty will in no event exceed the purchase price of the originally installed Product found to be defective. In the event that we choose to replace the gutter guard, we will only be responsible for providing material and not the cost of labor to install or shipping costs.

Arrow Gutter Guards by Artesian Home Products is one of the best performing micro-mesh gutter guard on the market today. In most cases, rainfall and wind are sufficient to keep it clean, but there may be some instances where cleaning/maintenance will be required by the homeowner. Light winds should remove most surface debris (due to the raised designer S-shape mesh and installation angle), but if debris is wet or compressed, higher winds may be required to effect shedding. Homeowner maintenance may be needed from time to time to remove debris off of troubled areas, and we recommend occasional homeowner maintenance of the gutter guard for those areas (see the Arrow maintenance procedure available online at [www.arrowgutterguards.com](http://www.arrowgutterguards.com)).

### **EXCLUSIONS/LIMITATIONS**

This warranty does not cover -

- Harmful chemicals exposure
  - Product being used for unintended purposes or in an inappropriate manner
  - Arrow Product incorrect removal or reinstall
  - Excessive heat, >140 F
  - Mold or mildew accumulation
  - Damage caused by acts of God, including hurricanes, lightning tornados, thunderstorms, windstorms, hail, etc.
  - Failure to perform routine maintenance
  - Damage or performance failures due to improper installation
  - Vandalism
  - Alterations from original installation
  - Impact of foreign objects
  - Products that have been repainted or whose surface has been altered by a party
  - Fire damage
  - Mesh clogging due to tree sap, paint, tar, leaching roof oils, bird or insect droppings, or other organic accumulations
- Artesian Home Products, [www.valorgg.com](http://www.valorgg.com) 3495 Swetzer Road, Suite 400, Loomis, CA 95650*